

Privacy

DataOn Privacy Policy

Overview

DataOn respects the privacy of visitors to our websites include www.dataon.com, www.sunfishgo.com and www.indodev.com. DataOn Group (DataOn), which includes DataOn Software Corporation and associated companies such as PT. IndoDev Niaga Internet in the Republic of Indonesia, operates these websites, which are hosted in the Republic of Indonesia and may be hosted or processed partially in other countries.

This privacy statement provides information for visitors of what data we collect, how we store and use that data. Any questions of this policy or complaint related to this policy can be sent to us at privacy@dataon.com or if you have not received a satisfactory response within 30 days, by contacting us through another method available on our [contact us page](#).

This policy is not intended to cover information that you have entered into a DataOn or SunFish application provided by us. Such information is managed by our customer and is only accessed by us as requested by our customer for the purpose of providing support of the application. In limited cases we record usage data of that application to monitor and improve the performance of that application but do not record information that would identify a natural person in the information we track. We do not share, sell, rent or trade any of the information stored within that application. Specific details about our protection of private information in the application are available through the End User Rights Agreement [here](#).

Information We Collect

We collect contact information only when you voluntarily supply this information. This information may include your name, email address, street address, telephone number, the company for which you work and/or other information. By providing this information you consent that we may use this information to contact you and may share this information with companies that resell our product in order for them to contact you. We may also use this information to contact you regarding products or services and other information about our company. We do not sell, rent or trade this information. If you have supplied this information to us and require us to delete this information or stop contacting you, you may email us at privacy@dataon.com. We do not intend to collect any information on children below the age of 13 years old, and if you believe such information has been submitted to us, please inform us by sending email to privacy@dataon.com after which we will take commercially reasonable efforts to remove this information.

If you register for a trial or subscription through our website you will provide information about software modules you require and the number of employees in your company. If you are not authorized to disclose any of this information you should receive authorization prior to registering with us, or contact us for clarification. We may use this information to send you pricing information and invoices. If you have requested to be billed through a reseller company we will share this information with that reseller. Our use of this information may also be governed by the terms of our End User Rights Agreement, available [here](#).

If we believe it is required, we may disclose information to conform to legal requirements or comply with legal processes including court orders, subpoenas, to protect our users or our intellectual property.

We collect and log information on the usage of our website for the purpose of technical analysis and to improve the usability of our website. This information may include your IP address. We do not match this information to information of your identity.

Third Party Websites

Our website contains links to other websites that we do not control. We are not responsible for the privacy policy of those sites.

Use of 'cookies'

A cookie is a small file which is transferred to your computer in order to allow our website to identify you and authenticate your access to some sections of our website. If you do not wish to receive cookies you may set your web browser not to accept them. This may limit your ability to access some sections of the website. To learn more about disabling cookies, please visit the site below for your specific web browser:

- [Firefox](#)
- [Chrome](#)
- [Internet Explorer](#)
- [Safari](#)

Opting-Out

If at any time you no longer wish to be contacted us, please email us at privacy@dataon.com. We do not currently respond to automated "Do Not Track" signals.

Advertising

We do not currently display advertising from third parties through our websites or applications.

Security

We use industry standard methods to secure our website and information you submit. No technology is completely secure in transmission or storage and you should be careful about the information you submit.

We never ask for or store credit card numbers directly. Some types of services can be paid through a payment gateway provider that will store credit card numbers subject to their privacy policy which we do not control. Payments may also be made by bank transfer to a virtual account in which case we do not receive information on the bank account from which you originated the transfer.

Changes to This Policy

We may make changes to this policy at any time and advise that you review it frequently.

Other Ways to Contact Us

If you do not receive a satisfactory response by emailing privacy@dataon.com or require a more urgent response, you may contact us by phone, email, fax or mail at the following location:

DataOn / PT. IndoDevNiaga Internet
Attn: Privacy Officer

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JalanTegal Rotan No 78, BintaroSektor 9
KelurahanSawahBaruKecamatanCiputat
Tangerang Selatan 15413 Indonesia
Phone: +62.21.2221.3077
Fax: +62.21.2221.3005
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